

Privacy

Scope

This privacy statement applies only to www.cqhealing.com.au website and not to any websites to which www.cqhealing.com.au provides a link.

Policy Statement

Helem Yumba is committed to the right to confidentiality and privacy, and ensures adherence to privacy and legislative requirements. Our commitment to confidentiality exists alongside our duty to uphold the law and to protect the health and safety of our clients and others, in particular, children.

Personal information collected by Helem Yumba is handled in accordance with the Privacy Amendment (Enhancing Privacy Protection) Act 2012 and the Australian Privacy Principles.

Helem Yumba recognises the insecure nature of email. While Helem Yumba endeavours to provide a secure Internet environment, please note that the privacy of your personal information cannot be guaranteed if you choose to transmit information over the Internet.

If you do not wish to contact us via the Internet please use the contact number on the front page.

Use and Disclosure of Personal Information

www.cqhealing.com.au only requests you to provide personal information for the purposes of responding to your feedback or online enquiries. The purpose for collecting personal information is to provide feedback and

The purpose for collecting personal information is to provide feedback and answer queries that you have in respect to the information you are trying to obtain from www.cqhealing.com.au and Helem Yumba will only use and/or disclose the information for these purposes. It is possible to provide feedback without providing your personal information although if you do this, we are unable to respond to you about your feedback or your query.

Helem Yumba employees are required to protect and handle your personal information in accordance with the Privacy Amendment (Enhancing Privacy Protection) Act 2012 and the Australian Privacy Principles.

How to make a Complaint about a Breach of Privacy

Helem Yumba welcomes feedback. If you have a complaint or feedback about how we manage privacy issues or your personal information, please contact us on 1800 776 727 or email admin@cqhealing.com.au.